



# FUNDRAISING CLASSY FAQ'S



This Plunge season we're powered by Classy, the #1 online and mobile fundraising platform. We've compiled some articles that answer your frequently asked questions. Click the topics below in orange to find out more!

More tips can be found at the online [Classy Support Center](#).

## IT'S TIME TO TEAM UP

We all know it's more fun to Plunge with friends, so rally your Team using the steps linked below, and you'll be on your way to start fundraising for amazing Special Olympics athletes of all abilities.

- [Create or Join a Team](#)

## BEING THE BEST TEAM CAPTAIN, EVER!

As a team captain, you alone have the ability to manage donations and make updates to your team page. Just click [here](#), and we'll help you navigate to your team dashboard and walk through a key features to help you engage and manage your team. (Remember, team captains must create an individual page once the team page is created!)

## PERSONAL FUNDRAISING HELP

Whether you're on a team or brrr-aving the icy Atlantic solo, make the most out of your personal fundraising page!

- [CREATE & EDIT YOUR FUNDRAISING PAGE](#)
- [SHARE YOUR FUNDRAISING PAGE](#)
- [THANK YOUR DONORS](#)

## GOT AN OFFLINE DONATION?

Fundraisers cannot enter their own offline donations, so we strongly encourage you to drive all donations to our online Plunge campaigns on Classy. If you do collect cash and checks from your supporters – thank you! Feel free to bring these donations with you to event registration.

If you would like your offline donations to show on your Plunge page prior to the event, mail them to SOVA, c/o Polar Plunge, 3212 Skipwith Road, Suite 100, Richmond, VA 23294. Indicate which Plunge you are participating in and include the name of the Team or Plunger so you can be credited properly. Changes will be reflected on your Plunge page within five business days of our state office receiving the donations. To receive credit on your Plunge page and for incentives, donations must be received at our state office by January 9 (Mosaic District), January 29 (Virginia Beach), February 13 (New River & Prince William). Donations received after the cutoff date will be processed after the event.

If you make your own deposits for a local Area Program or LETR agency, send a record of your deposit to the office address to receive credit on your online page. Please send copies of the checks that were deposited when possible so donations can be posted properly.